## Quest

# Solutions for systems and information management

Spend less time on IT administration and more time for innovation

#### TIME IS YOUR MOST VALUABLE ASSET

You can never have enough of it. And the way you spend that time is critical to the success of your organization — especially now that technology and business move faster than ever. Unfortunately — if you are like most organizations — you are spending about 75 percent of your time just managing the complexity of current systems to accommodate evolving business demands.

This complexity impacts your staff, infrastructure, data and applications leaving you struggling to keep up. You're also left with precious few hours each week to focus on what you need to compete: strong security, cloud-based applications, data-driven decisions and mobility for the workforce.

#### **IT'S TIME FOR A CHANGE**

We believe it's time for a change in how you manage systems and information. Our software simplifies and automates IT operations at 100,000 organizations worldwide. We have solutions to help you turn data into insights quicker, modernize your infrastructure faster for the cloud, optimize the application experience and get control of every device that touches your network.



We'll help you tackle today's toughest IT challenges so you can focus on tomorrow's opportunities.

"The ability to manage the system from a central place has also enabled faster completion of maintenance tasks, freeing up time for other work and, of course, savings on staff training."

Advanced Healthcare, Ltd.

#### WHY CHOOSE QUEST:

- 100,000 customers in more than 100 countries
- 90 percent of the Fortune 100 rely on our products
- More than 20 years of experience in IT management
- 3,500 employees, including 1,500 engineers who are continually innovating
- 6,000 partners that deliver solutions and add value
- 4 million community members sharing best practices
- More than 25 awards for product excellence
- 24x7 global support with a 94 percent customer satisfaction rating and 70 percent Net Promoter Score; 2016 ACE Award winner

#### DATABASE MANAGEMENT

Our database management solutions can automate development and administration tasks to increase productivity, optimize performance and reduce costs. We also enable you to monitor multiple, heterogeneous databases from a single view and analyze transactions. Plus, ensure business continuity with simple, affordable data replication and integration technology in a single solution.

#### Key products:

- **Toad**: Automate database development and administration for increased productivity.
- SharePlex: Ensure database availability with robust replication and integration.

#### DATA PROTECTION

More than 70,000 customers worldwide depend on us to protect their applications and data with an alwayson, easy-to-manage infrastructure. Turn to us for a zero-impact, full-system, instant-recovery solution that gets you back online in as little as 15 minutes. Our backup and recovery solutions help you transform your IT infrastructure as you adopt cloud, mobile applications and big data projects.

#### Key products:

- Rapid Recovery: Protect anything systems, apps and data — anywhere, whether it's physical, virtual or in the cloud.
- DR Series Appliances: Shrink data storage by a 15:1 ratio and accelerate existing backup software — all for as little as \$0.16/GB.

#### ENDPOINT SYSTEMS MANAGEMENT

We offer the fastest-to-implement, easiest-to-use, most robust family of endpoint systems management products to address the needs of growing organizations. These solutions make OS provisioning, management and security tasks for the entire IT infrastructure more efficient. Our all-in-one appliance is the fast-ROI alternative to point solutions or overly complex software suites.

#### Key products:

- KACE Systems Management
  Appliance: Manage, secure
  and service all of your network connected devices with ease.
- KACE Systems Deployment Appliance: Accelerate provisioning and ongoing administration of system images and driver updates.

#### MICROSOFT PLATFORM MANAGEMENT

Our award-winning migration, management and security solutions for Microsoft platform management let you automate administrative functions for Active Directory, Exchange, Lync, SharePoint, Office 365 and more. Deliver the capabilities users need while freeing your staff to focus on innovation with tools used for more than 180 million user accounts.

#### Key products:

- Migration Manager: Reduce the time, costs and risks of migrations.
- Change Auditor: Get complete, real-time change auditing, in-depth forensics and comprehensive reporting.

#### PERFORMANCE MONITORING

Our performance monitoring solutions maximize the performance and availability of your key applications and databases while simplifying management. We enable you to track performance and utilization trends, prevent potential issues, minimize the mean time to recovery, boost the efficiency of your environment — and deliver the responsive experience users expect.

#### Key products:

- **Foglight**: Find and fix issues fast for your entire IT infrastructure.
- Foglight for Virtualization, Enterprise Edition: Visualize, analyze and optimize your virtual infrastructure.

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### provision servers in just a few days, compared with up to three months previously, thanks to the efficiency [your] solutions give us and the advantage of using one vendor ... for everything."

"We can build and

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